

Teaching and Learning Services @ Carleton University

A snapshot of its services, programs, structure and impact.

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Director, Teaching and Learning

September 7, 2022

Beginnings

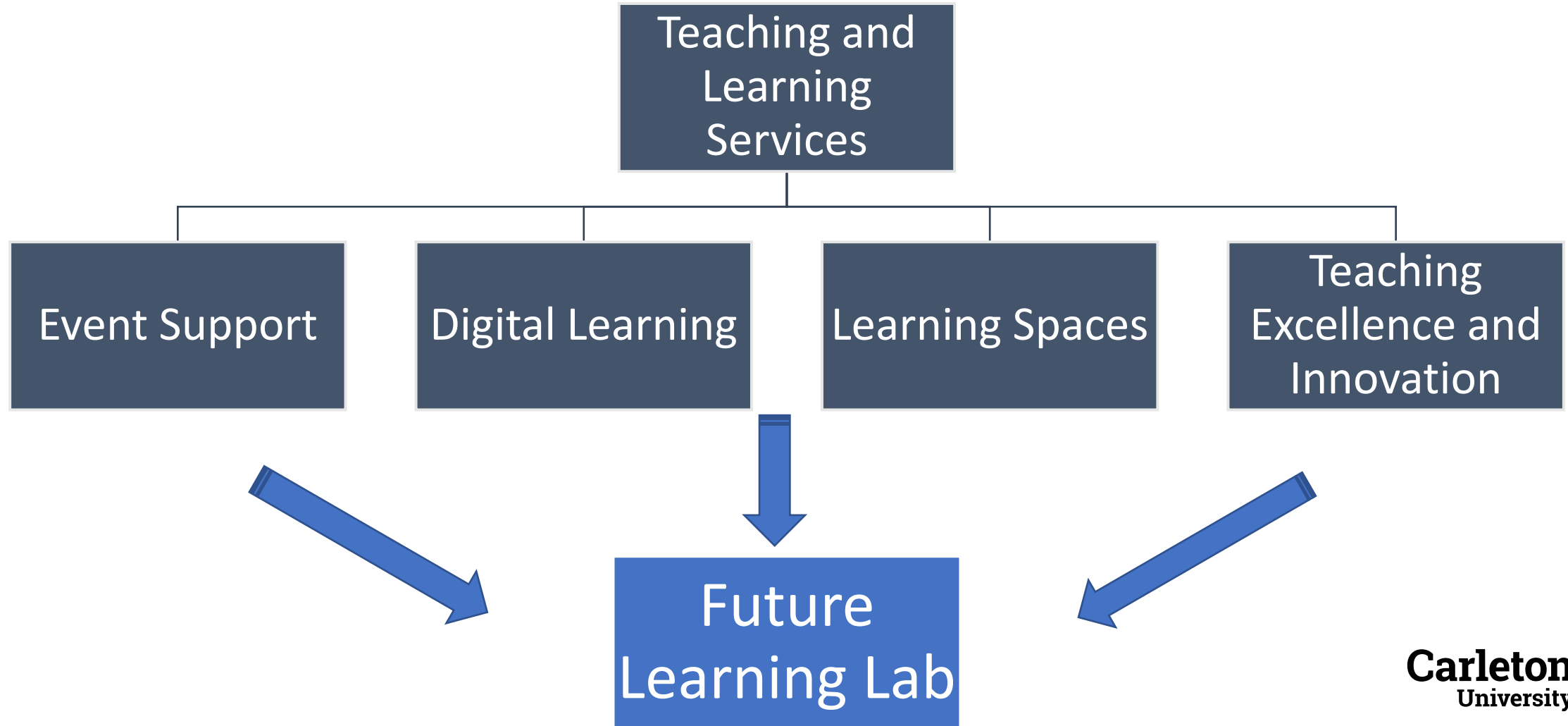
- Founded in 1992 as the Teaching and Learning Resource Centre
 - Two staff members.
 - Classroom teaching skills, curriculum innovation and transformation, and educational technology
 - Operating budget: \$130,000 (CAN)
- In 2022 – Teaching and Learning Services
 - 100 staff members, spread across four major teams
 - Learning Space Design, Teaching Development, Digital Learning, and Event Support (Technical)
 - Operating budget: \$4.5 million (CAN) + \$2.2 million in one-time funds

Who do we serve?

- Teaching
 - Faculty members, instructors, Contract Instructors (sessionals), Teaching Assistants, Teaching Support Staff (Lab coordinators).
- Learning
 - Undergraduates and graduates (with a greater emphasis on undergrad)

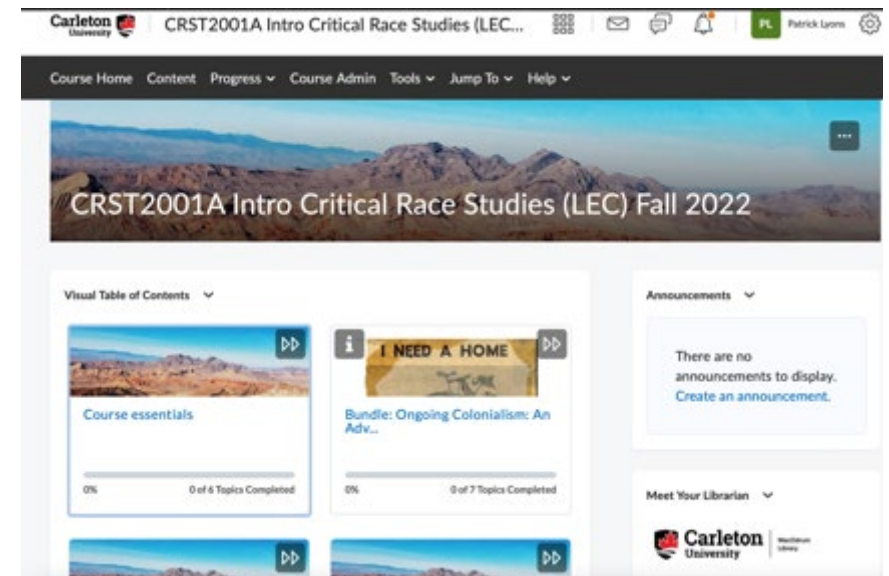


Our Structure



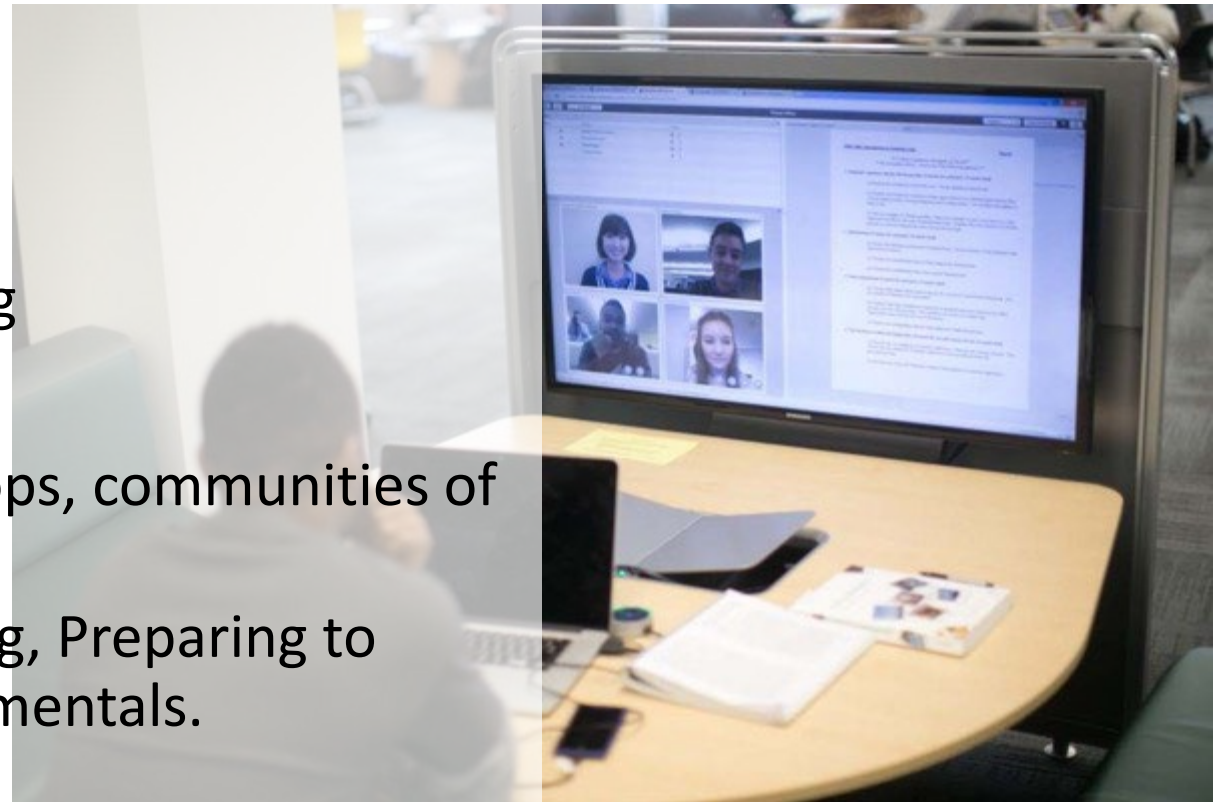
Digital Learning

- Educational Technologies
 - Leadership and advocacy
 - Support and Integration
 - Training and Documentation
 - Multimedia Production
 - Media Commons
- How?
 - Consultations, help desk, workshops, documentation, and resources
 - Innovation grants



Teaching Excellence and Innovation

- Teaching Development and Design
 - Educational development
 - Instructional design
 - Scholarship in teaching and learning
- How?
 - Certificates, consultations, workshops, communities of practice, events, and orientations.
 - Certificate in University Teaching, Preparing to Teaching, Course Design Fundamentals.
 - Programming in strategic areas

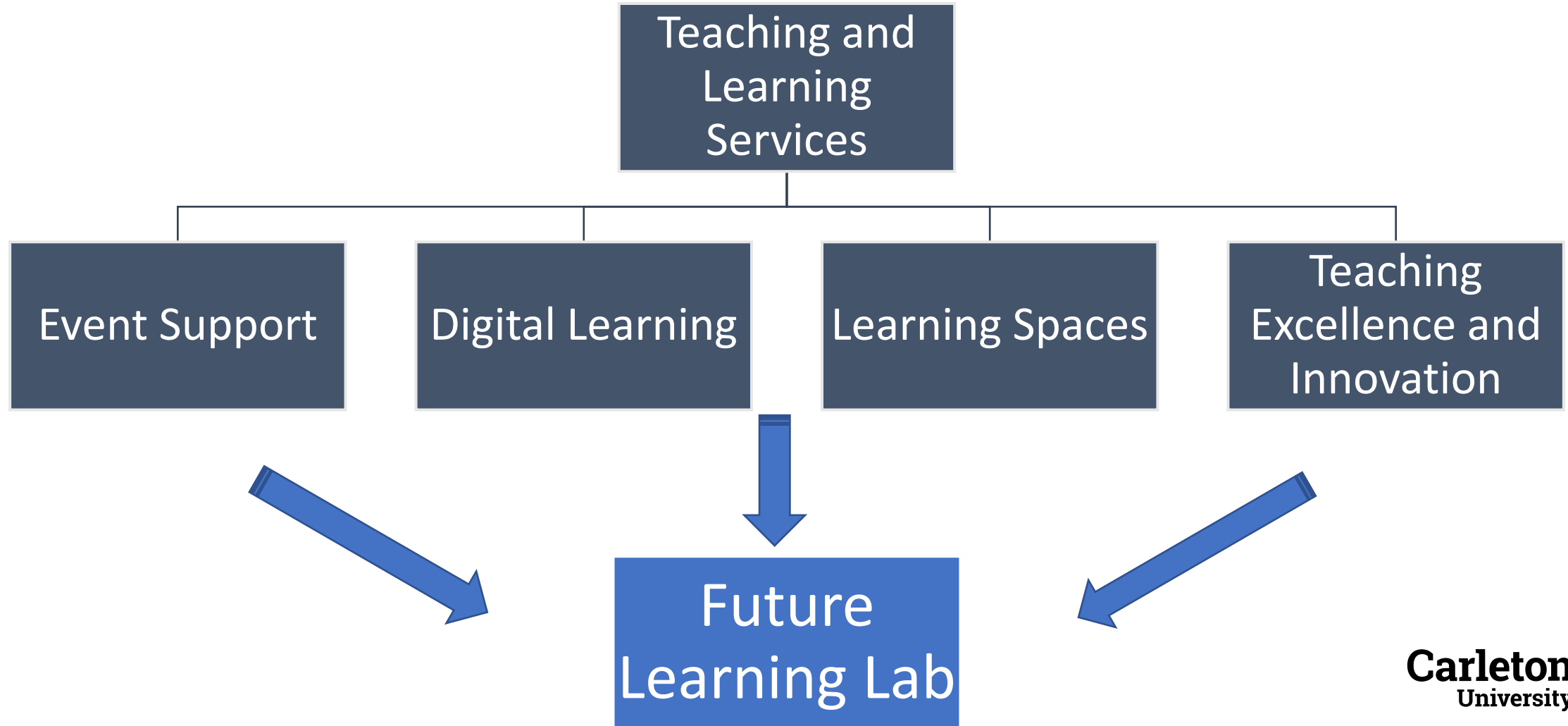


Learning Spaces



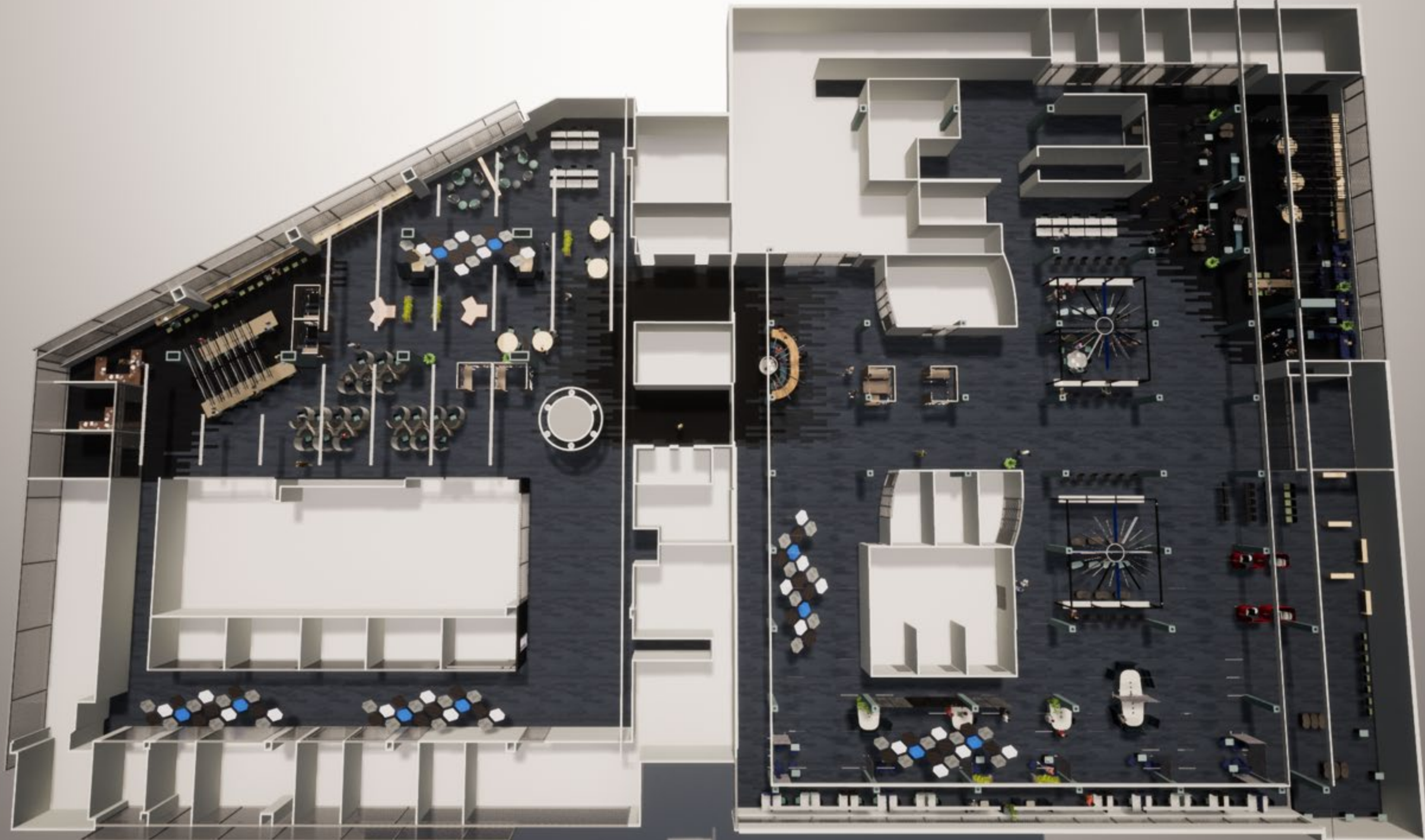
- Design, support and maintenance of formal and informal learning spaces at Carleton
 - Includes classrooms and spaces where students gather to learn across Carleton
 - Holistic approach between the environment, the furnishings, and technologies.
- How?
 - Collaboration between our Facilities department and our educational experts.

Recall: Our Structure



The Future Learning Lab

- A learning space where the new ways of learning can take place at the intersections of formal and informal, physical, and virtual.
- A community innovation hub to enhance collaboration between researchers, local communities, industries, and government agencies through collaboration with other teams and departments at Carleton.
- A central venue for collaborative work, events, and workshops associated with key experiential learning and skills development programs.
- A hub for experiential learning opportunities and skill development for Carleton University's students.





Programs and Funding

1. Students as Partners Program (SaPP)
2. Internship - Carleton University Research Experience for Undergraduate Students (I-CUREUS)
3. Future Skills Innovation Network (FUSION)
4. Carleton University Experiential Learning Fund (CUELF)
5. Chair in Teaching Innovation
6. SoTL and Teaching Development Grants
7. Community Engaged Pedagogy
8. Fellowships 10 x \$10K



FLL - Innovation and Connections



- Learning and teaching technologies
 - Sandboxes for instructors
 - Test bed for new classroom technology
 - Partnerships with vendors/developers
 - Innovation grants focused on themed areas
- Co-design of courses and learning activities
 - Between faculty, students, and outside partners
- Community building and relationships

TLS Impact

Jan 2022 – April 2022

12 months

- 700 unique instructor (40% of all individuals assigned to teach)
 - 1700 teaching assistants trained
 - 69 workshops
 - 2800 service desk requests support (educational technology)
 - 250 funded undergraduate experiential learning partnership opportunities funded
- \$2 million in external funds (2021-22)
 - 2021 Service Excellence Award (best team)
 - KPI – Skill Development in Students (FUSION)

Observations and Conclusions

1. Relationships
2. Metrics
3. Holistic
4. Service orientated
5. Teaching & learning
6. Clear value proposition
7. Advocacy and visibility



Contact and Resources

- Patrick Lyons

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1. Teaching and Learning Services
<https://carleton.ca/tls/>
2. Future Learning Lab
<https://carleton.ca/tls/future-learning-lab/>
3. Students as Partners Program (SaPP)
<https://carleton.ca/tls/teaching-learning-and-pedagogy/experiential-learning/sapp/>
4. Internship- Carleton University Research Experience for Undergraduate Students (I-CUREUS)
<https://carleton.ca/tls/teaching-learning-and-pedagogy/experiential-learning/i-cureus/>
5. Future Skills Innovation Network (FUSION)
<https://carleton.ca/tls/teaching-learning-and-pedagogy/experiential-learning/fusion/>
6. Carleton University Experiential Learning Fund (CUELF)
<https://carleton.ca/tls/awards-and-grants/internal-funding/carleton-university-experiential-learning-fund-cuelf/>